silverskills
applying intelligence to processes

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Your Business Process Managed Solutions Strategic Partner



Silverskills and its associate companies, with 2500 professionals, have been servicing clients in UK, US, Australia, China, India and Singapore for over 17 years. Our client portfolio consists of Fortune 500 organisations along with mid-market leaders in the fields of Engineering Services, Mortgage & Real Estate, Insurance and Financial Services.

Our Mission

Productivity,
Efficiency,
Profitability.

We aim to empower organisations by providing high quality, bespoke and right-shore solutions

1 INNOVATION
Our teams use innovative techniques, tools and subject-matter expertise to help clients operate efficiently

2 TEAMWORK
We have built long-lasting partnerships with our clients and work as 'one-team-one-goal'

3 SECURITY & TRUST
ISO 27001:2013 certified, DPA (UK) and HIPAA (US) compliant
Our policies and procedures ensure a secure environment for all our clients

OUR SERVICES

Our experience across sectors has given us the expertise to effectively meet specific business needs and create a bespoke solution for our clients.

Our solutions provide:

- Time and cost savings
- Greater focus on business strategy and core competencies
- Capacity management
- Access to skilled workforce
- High quality results

How:

Bespoke solutions
We listen to your needs and work with you to define your expectations from our partnership

Process champions
Our delivery methodology ensures results that exceed contractual requirements

Flexibility & convenience
With our wide range of services, we can be your partner for all Business Process Managed requirements

SECTORS

Financial Services	Mortgage & Real Estate	Insurance Services	Engineering Services
 Relocation Services	 Commercial Real Estate	 Motor	 2D CAD Drafting
 Finance and Accounting	 Residential Mortgage	 Healthcare	 BIM Modeling
 Retail Financial Products	 Accounting and Reporting	 Life	 2D/3D Visualisations

CLIENT SNAPSHOT

Majority of clients are fortune 500 companies with long relationships
Serviced from 4 offices worldwide with field staff present in over 50 cities in India

FINANCIAL SERVICES

Fortune 100 financial services company managing real estate & relocation services for over 200 companies

One of the **world's largest banks** with 10,000 offices in over 100 countries

Leading **accounting firm** in the UK

MORTGAGE & REAL ESTATE

Top 10 global commercial mortgage company; **$90 billion** servicing portfolio

Over **$300 bn** Global asset management firm with offices in 16 countries

Top 20 servicer; **€145 billion** of assets under management

INSURANCE SERVICES

Leading **healthcare** claims company in the US

A Top 3 global insurance company with more than **100,000 employees**

Top 8 Life insurance companies in India

ENGINEERING SERVICES

US based **rural, residential, agricultural** and **commercial** property developers

Large **multi-disciplinary** engineering consultancy firm across the UK, Europe, Africa, Asia



OUR HISTORY

17+ years experience of outsourcing services

Our robust and proven "Transition and Delivery" methodology has helped us successfully migrate and offer "never-done-before processes" for which the domain knowledge was virtually non-existent in India. This was only possible because of our ability to break each process down into its logical components and gain understanding at the granular level.



TESTIMONIALS

> *Even at this stage, before we have started the actual outsourcing process, the benefits to us from Silverskills are already worth the expenditure incurred.*
>
> President & CEO, Top 10 mortgage lender in the US

> *Compliments to the Silverskills processing team and appreciation and recognition to the entire team who has invested time and effort in improving the process and educating the processors on the intricacies of a high profile client.*
>
> Director, Cost Management, Top 10 financial services company

> *Just wanted to let you all know they are knocking it out of the park. We could not be more pleased.*
>
> Accounting Head - large client

> *We appreciate all of your team's efforts... I think that we were extremely successful...We truly view your team as just an extension of ours...*
>
> Sr. Management - advisory firm

GET IN TOUCH

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