Van: klachtencoordinatie@klachten.amsterdam.nl
Aan: Klachtencentrum
Onderwerp: Informatie klacht 38434
Datum: woensdag 13 juli 2022 15:00:42
Bijlagen: brandweer.pdf

Beste,
Via deze e-mail wil ik je informeren over klacht 38434.

Gegevens klacht:
Wijze van binnenkomst: Webformulier
Datum ontvangst: 12-07-2022
Korte samenvatting van de klacht:
Klachtomschrijving: Dear Madam or Sir, Since March 2022, when Het Joordantje eet-café opened, we had cooking smoke coming through the ventilation shaft into our flats. After a painful process of many claims and many months, finally the kitchen is now closed. But, they (café) want to fix the current pipe and continue using the kitchen. My worry is that these fixes imply that the café can still use our common ventilation shaft for their extraction chimney, which I understand is forbidden by Bouwsluit 2012 (as informed by the Brandweer in the mail attached) because it is a fire hazard. In fact, a few years ago we already had a fire spreading through that ventilation shaft. My question is very simple: can they still continue to use our shaft for the smoke extraction of their kitchen or are the Brandweer correct and this should not be happening? Many thanks in advance and best regards. [redacted]
Gewenste oplossing: I just think that the Gemeente should apply the current existing law in The Netherlands (Bouwsluit 2012) and prevent the café from continuing to put our flats in a constant fire hazard
Hoe had de klacht voorkomen kunnen worden:
Administratief kenmerk:
Locatie/adres: Elandsgracht 45. 1016TN Amsterdam

Gegevens klager:
Naam organisatie:
Voorletters: [redacted]
Achternaam: [redacted]
Adres:
Postcode:
Plaats: Registratie Niet Ingezetenen (RNI)
E-mail: [redacted]@gmail.com
Telefoonnummer: 06[redacted]

Met vriendelijke groet,

Gemeente Amsterdam