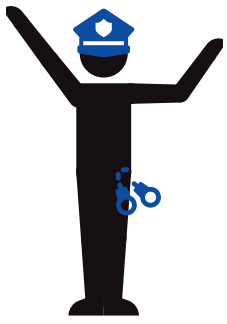
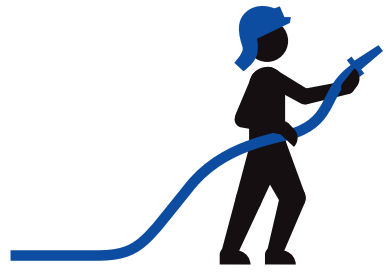
Gemeente Amsterdam

Reporting an incident or asking for help

Emergencies



- **Ambulance - Police - Fire brigade**
  Report violence, threats, fire, injury or other dangerous situations.
  Call **112 in an emergency.**
- **Contact with police, but not urgent**
  Call 0900 8844 if you need to contact the police, but not in an emergency.
- **Community police officer**
  If you have questions or need advice, give them a call, drop in at the walk-in session or go to the website.
  Call 0900 8844 and ask for the community police officer for postcode 1098 SJ.
  Or go to **politie.nl/mijn-buurt**



Nuisance

Stadgenoot

- If you are having problems due to excessive noise, bad smells, pollution or anti-social behaviour by a neighbour or neighbours.
  If it's not possible to address the problem personally or if you find it difficult to do so.
- Report it to Stadgenoot's service manager. Drop by, call 020 511 8000, or send an email to **info@stadgenoot.nl** or **stekoost@stadgenoot.nl**.



Concerned about your neighbours

- If a neighbour needs help or care. If you have seen signs of loneliness, confusion or loud or aggressive behaviour. If talking doesn't help or if you find it difficult to do so.
- Get in touch with the Hotline for Care and Residential Inconvenience. You can call anonymously.
  For advice or to file a care report, ask to speak to someone from the Watergraafsmeer team.
  Call 020 255 2914 (Mon-Fri, 8.00-17.00) or visit
  www.amsterdam.nl/zorgenwoonoverlast.



Advice and support

- Questions about care, your housing situation, health, work, safety, money or participating in neighbourhood activities.
- Watergraafsmeer Neighbourhood Team can offer the advice and support you need.
- Call 020 462 0300
  (Monday to Friday, 9.00-17.00).
  Email: **info@buurtteamamsterdamoost.nl**.
  Visit: Watergraafsmeer Neighbourhood Team, Kamerlingh Onneslaan 34.
  For more info, go to **www.buurtteamamsterdam.nl/oost**.

Buurtteam Amsterdam

Help and advice in Tigrinya or Arabic

Send an email to **info@stichting-ykeallo.nl** or go to **www.stichting-ykeallo.nl** for more information.

stichting Ykeallo