



WOO-formulier

Uw gegevens

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Onderwerp melding SIG-2495555
Beschrijf uw verzoek Gemeente Amsterdam
Subject: Woo-verzoek Regarding the Removal of a Public
Trash Bin

Dear Sir/Madam,

I am submitting this Woo-verzoek regarding the handling of my complaint (SIG-2495555) about the waste management situation near [redacted]

Recently, I raised concerns about the excessive accumulation of garbage in the area due to the closure of two trash disposal points as part of ongoing renovations. Additionally, I pointed out that a small trash bin in front of our residence was locked, despite being in a position where it could be regularly emptied without interfering with the construction work.

To my surprise, rather than addressing the issue and opening the bin, the Gemeente removed it entirely, acting contrary to my request. I explicitly stated that the bin should be opened and not closed, yet the response I received misrepresented my request as a demand for closure. This is not only incorrect but also highly concerning.

Furthermore, I was informed that the municipality will only reconsider reopening the bin after renovations are completed. This reasoning is illogical and inconsistent, as small trash bins remain operational in other areas despite their size. If their argument for removal is that the bin is "too small," then by

that logic, all small bins across the city would also need to be removed—yet they are not, because they serve a clear purpose.

As a taxpayer and resident, I expect decisions regarding public services to be made with transparency, responsibility, and consideration for the community's needs. Instead, the handling of this matter has been irresponsible and dismissive, disregarding both my concerns and the actual function of the trash bin.

I formally request the following under the Woo (Wet open overheid) legislation:

All internal communications, reports, and decisions related to my complaint (SIG-2495555), including discussions about the removal of the trash bin at [REDACTED]

The specific justification, including any policies or regulations, that led to the decision to remove the bin instead of reopening it.

Any internal guidelines or criteria used by the municipality when determining whether a small trash bin should remain in place or be removed.

Additionally, I will be forwarding this matter to the Ombudsman, as the handling of my complaint by the responsible party [REDACTED] raises concerns about the fairness and transparency of decision-making.

I kindly ask for a timely response as per the legal deadlines outlined under the Woo legislation.

Sincerely,

[REDACTED]

Bijlage

Voor wie is de informatie bedoeld?

Het betreft informatie alleen voor verzoeker zelf bedoeld.

Werkt u mee aan het verbeteren van onze dienstverlening?

Ja, ik ben bereikbaar om benaderd te worden voor feedback op onze dienstverlening.

Verzenden

Referentienummer

1420-7318