

From No Reply Gemeente Amsterdam <no-reply@amsterdam.nl>
Subject **Case 01342557 doorgezet: 14 020 EN**
To stadswerken@amsterdam.nl
Date March 7, 2025 at 8:48:25 AM UTC

Opmerking: Beste collega, "Kun je de vraag zelf niet behandelen, wil je deze dan, indien mogelijk, doorzetten naar de afdeling waar dit wel hoort. Dit voorkomt vertraging voor de burger. Als dit niet mogelijk is, dan ontvangen we je reactie graag via mailadres; feedbackwebforms.cca@amsterdam.nl." Hartelijke groet, 5.1, 2, e eam
Webforms

Case Informatie:

Nummer: 01342557

Bron: Email

Prioriteit: Medium

Onderwerp: 14 020 EN

Omschrijving: Dear Sir/Madam, I am writing this email for the FOURTH TIME regarding the unacceptable state of waste collection in my neighborhood. The continued lack of response and lack of action from the gemeente is beyond frustrating—it is unacceptable. Since the start of the renovations, absolutely no effort has been made to minimize the inconvenience regarding waste disposal. First, you removed two waste points in Bilderdijkpark without providing an alternative. Then, despite multiple requests to reopen a small trash bin, you made the absurd decision to close it entirely. So now I ask: On what grounds was this decision made? Do you live here? Do you experience the daily consequences of inadequate waste disposal? How can you, from the comfort of an office, decide what a neighborhood needs while completely ignoring the actual residents? I am telling you—we need that trash bin. To make matters worse, the overall waste management in this area has been atrocious since last September. Overflowing trash, lack of disposal points, and now—the audacity to close a small bin that residents actively rely on. Yet, I am still expected to pay full waste taxes despite this clear failure in service delivery. Let me be crystal clear: I do not want another empty apology. I do not want Tony's Chocolonely as compensation for this incompetence. I want action. I want this waste bin reopened immediately. I am done waiting. If this issue is not resolved, I will escalate this matter further—and I assure you, I will not stop until I see results. From now on, I will send as many requests as necessary, as often as necessary, until this is properly addressed. If that means 50 reports a day, so be it. I expect a prompt and concrete response with a solution—not excuses. Report Details: Report Number: SIG-2495555 Reported on: January 23, 2025, 09:46 AM Location 5.1, 2, e 5.1, 2, e Amsterdam

Contact Informatie

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